

**From:** [Cynthia Alexander](#)  
**To:** [Mark Lawson](#)  
**Subject:** RE: Oak Hall Readiness Concerns With Corvias  
**Date:** Sunday, August 2, 2020 6:08:00 PM  
**Attachments:** [P3 Augusta Corvias Move-in email.docx](#)

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See may rewrite. Once you proof one last time go ahead and send as URGENT!!. Copy me and Leonard on email.  
Thanks.  
CRA

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**From:** Mark Lawson <Mark.Lawson@usg.edu>  
**Sent:** Sunday, August 2, 2020 3:39 PM  
**To:** Cynthia Alexander <Cynthia.Alexander@usg.edu>  
**Subject:** Re: Oak Hall Readiness Concerns With Corvias

Jimmy,

I wanted to follow up with you regarding our conference call with Augusta Univeristy this afternoon. As highlighted below, as well as conversations on Thursday and Friday, Corvias committed to have the rooms for all of Elm and Oak completed (move in ready) on Friday afternoon. That has clearly not happened. In addition, Augusta Univeristy staff has pointed out that there was not onsite Corvias personnel to provide leadership to Corvias vendors as wells as Corvias staff to assist in the preparation of the rooms.

While I understand you are recommitting to have the room ready this evening, you can tell from the conversations during the conference call that Augusta University was depending on Corvias to compete their tasks in the time frame you gave so they can follow up on the work that you stated (painting and disinfecting) Corvias would not provide as well as maintenance work that was not addressed due to Corvias revised budget and staff reductions.

What Corvias is doing at Augusta is not acceptable and does not meet the intent of MCA. We are requesting an update when the rooms will be ready.

J. Mark Lawson  
404-962-3245

On Jul 29, 2020, at 2:40 PM, Jimmy M. Scott <[Jimmy.Scott@corvias.com](mailto:Jimmy.Scott@corvias.com)> wrote:

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Good afternoon Mark,

Want to provide you an update to the concerns below:

- All Oak units will be cleaned by this Friday, July 31<sup>st</sup>.
- Maintenance will be completed by this Friday, July 31<sup>st</sup>.
- There are not many doors with issues and Herman has the parts to complete these repairs and will be completed by this Friday, July 31<sup>st</sup>.
- Once maintenance is completed, Herman plans to circle back and begin removing the command strips. We ask the students and housing staff to leave the command strips in place due to damage caused if not removed carefully and properly.
- What will not be completed:
  - Painting of the units
- The lights in the Elm Hall parking lot is the responsibility of Augusta University. They simply have to call Georgia Power and provide the pole number. Corvias is responsible for the lighting along the walks in the courtyards.

Thank you.

Jimmy

**Jimmy Scott** | Portfolio Director  
Cell: 334-618-3425

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**From:** Mark Lawson <[Mark.Lawson@usg.edu](mailto:Mark.Lawson@usg.edu)>  
**Sent:** Tuesday, July 28, 2020 8:59 AM  
**To:** Jimmy M. Scott <[Jimmy.Scott@corvias.com](mailto:Jimmy.Scott@corvias.com)>  
**Subject:** Fw: Oak Hall Readiness Concerns With Corvias

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Jimmy,

Please see email below from Heather at Augusta. I would like to get an update for the items below by the close of the day tomorrow because it impacts occupancy. Thanks.

J. Mark Lawson  
404-962-3245

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**From:** Schneller, Heather <[HSCHNELLER@augusta.edu](mailto:HSCHNELLER@augusta.edu)>  
**Sent:** Friday, July 24, 2020 12:15 PM  
**To:** Marty Nance <[Marty.Nance@usg.edu](mailto:Marty.Nance@usg.edu)>; Mark Lawson <[Mark.Lawson@usg.edu](mailto:Mark.Lawson@usg.edu)>  
**Cc:** pbjackson <[pbjackson@AUGUSTA.EDU](mailto:pbjackson@AUGUSTA.EDU)>

**Subject:** Fw: Oak Hall Readiness Concerns With Corvias

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Please see below.

Heather

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**From:** Melendez, William <[WMELENDEZ@augusta.edu](mailto:WMELENDEZ@augusta.edu)>

**Sent:** Friday, July 24, 2020 10:10 AM

**To:** Schneller, Heather <[HSCHNELLER@augusta.edu](mailto:HSCHNELLER@augusta.edu)>

**Subject:** Oak Hall Readiness Concerns With Corvias

Good Morning Dr. Schneller,

I am writing you this email to voice my concerns about Corvias' preparedness in reopening Oak Hall. As I was looking at rooms in the building I have seen Ms. Pak and Felicia working hard to get our rooms cleaned, but maintenance seems to not be done. While I was checking on second floor rooms for the Oak Hall virtual tour yesterday, I saw many rooms with command strips on the walls (and painting needed) general maintenance needs, in one room a toilet handle was broken in another an outlet was not working (GFCI), and in multiple rooms the inside door handle to the front door was loose and it took some trying to get back into the hallway.

I have not seen any painters or maintenance done in Oak Hall rooms in the month I have been here, and have serious concern in moving students into rooms that look run down, and where door handles do not work for safety and fire safety. In addition the AC units in the rooms have not been tested yet to see if they are running optimally as they are still set to conserve energy, and I do not think Air Filters have been replaced as I still see them in the hallway in the 1<sup>st</sup> floor of Elm.

Also I would like to bring to your attention the lights in the Elm Hall parking lot (Lot 1). I am not sure if Corvias pays that bill or the school but there are about 6 light poles not on at night leaving the majority of the parking lot dark and with low visibility.

The light poles out are as follow: 38 39 40 42 43 and the pole next to 40 which is not numbered. I can see this presenting safety concerns for residents and it makes it easier for thefts to occur.

Please let me know if you have any information or updates on the status of Oak and the parking lot. If you have any questions please feel free to email me back.

*William S. Melendez, M.Ed.* | Augusta University  
Residence Life Coordinator | Oak Hall  
Housing and Residence Life

830 Spellman Street  
Augusta, Georgia 30912