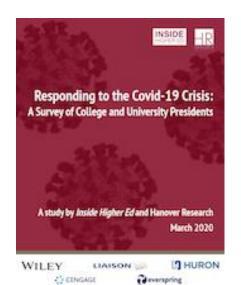








## Responding to the Covid-19 Crisis: a Survey of Presidents



An *Inside Higher Ed* webcast April 1, 2020 2 p.m. Eastern

### Presenters

- Doug Lederman, editor, Inside Higher Ed, doug.lederman@insidehighered.com
- Scott Jaschik, editor, Inside Higher Ed, scott.jaschik@insidehighered.com



### The Survey's Goals

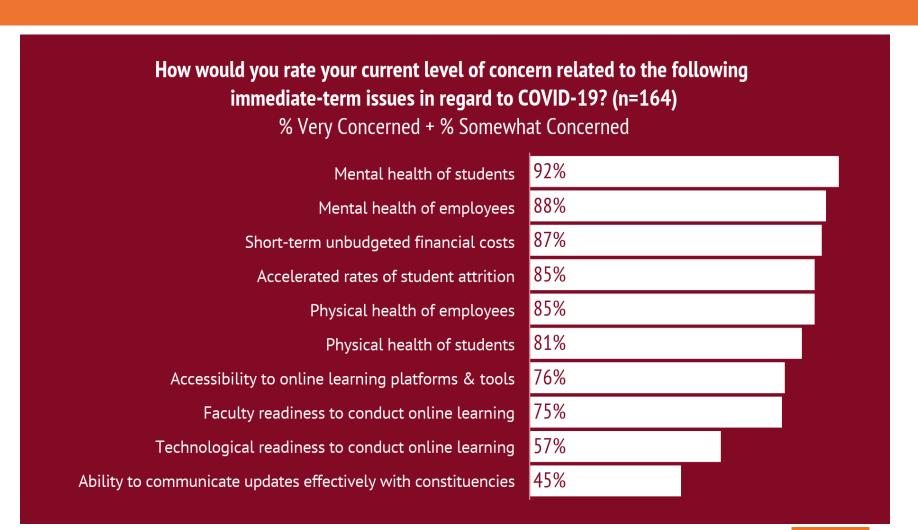
- Inside Higher Ed's mission: keep higher ed professionals informed so they can help institutions fulfill their missions.
- Needed most of all in turbulent times
- Do this every day on our website, but also with surveys, special reports, events, etc.
- Published annual presidents' survey March 13.
   Silent on coronavirus. Two weeks later ...



### Methodology

- Questions prepared by *Inside Higher Ed,* in collaboration with Hanover Research.
- Polling conducted by Hanover March 17-19.
- 172 presidents responded; 76 public 2- and 4year, 96 private nonprofit.
- Complete anonymity for respondents, but answers coded to allow for breakdown by sector, etc.

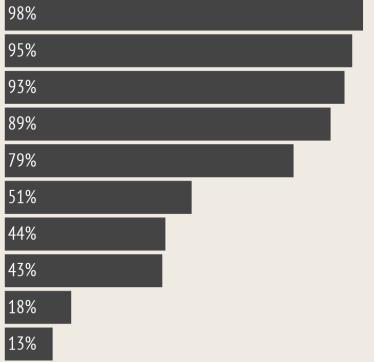
### The Short Term: Safety, Security



### **Short-Term Concrete Actions**

### Which of the following actions have you already taken at your institution in response to COVID-19? (n=164)

Moved the majority of all in-person classes online 98% 95% Suspended international travel for faculty/staff 93% Implemented work-remote policies for staff 89% Suspended international travel for students 79% Suspended athletic programs 51% Closed most/all campus buildings 44% Invested in emergency response resources 43% Invested in new, online learning resources 18% Invested in additional physical or health resources 13% Suspended administrative operations





### Going Virtual on the Fly

How would you rate the level of challenge at your institution associated with moving in-person classes to a remote or online setting for the following activities?

% Very Challenging + % Somewhat Challenging

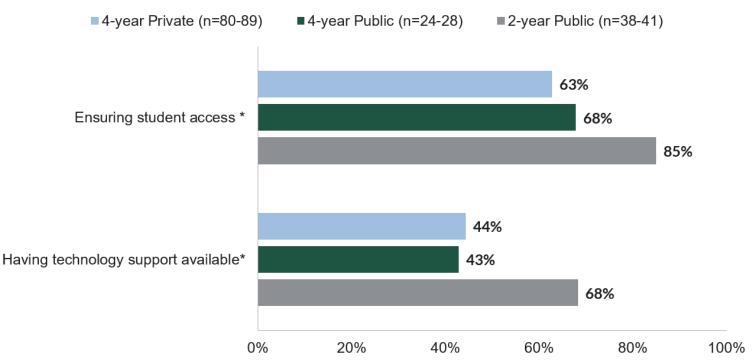
Maintaining student engagement (n=144)	81%
Training faculty less familiar with digital delivery (n=158)	75%
Ensuring student access (n=154)	69%
Ensuring academic standards remain high (n=155)	59%
Incorporating constructive feedback from students & faculty to help improve the learning experience (n=145)	54%
Ensuring technology tools & resources were ready & available (n=157)	52%
Having technology support available (n=157)	50%
Achieving faculty buy-in (n=158)	22%



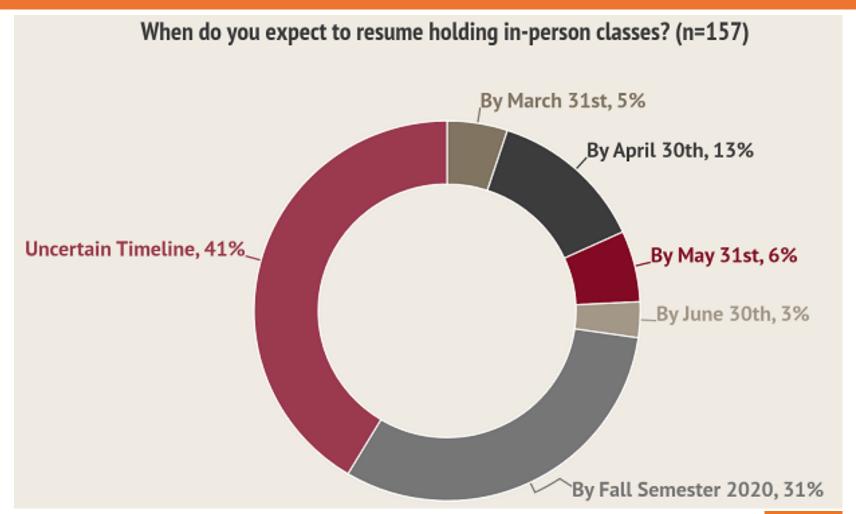
# Shift Online Hits Community Colleges Hardest

How would you rate the level of challenge at your institution associated with moving in-person classes to a remote or online setting for the following activities?

% Very Challenging + % Somewhat Challenging



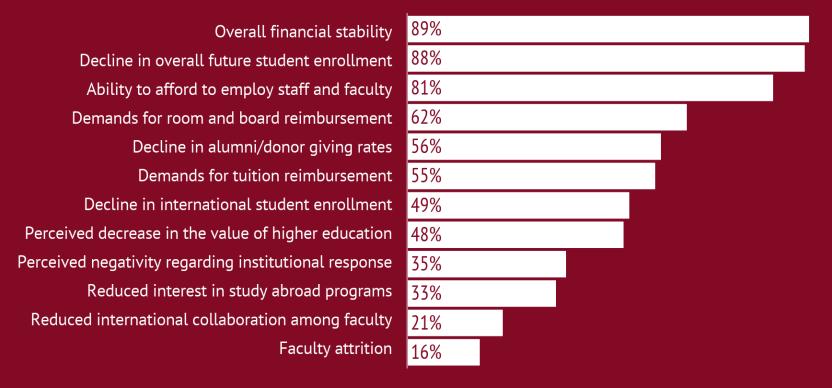
#### When Does Normal Instruction Resume?



### Looking (Slightly) Longer Term



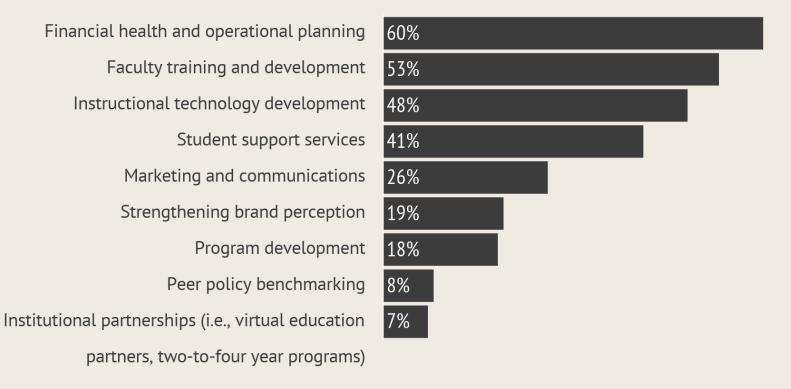
% Very Concerned + % Somewhat Concerned



### Help From Elsewhere - I

Of the following areas, where do you feel your institution needs the most additional operational support to successfully navigate beyond the COVID-19 crisis?

Select up to your top 3 options. (n=159)



### Help From Elsewhere - II

Of the following areas, where do you feel your institution needs the most additional support from state and federal governments to successfully navigate beyond the COVID-19 crisis? Select up to your top 3 options. (n=159)



89%

Financial stimulus package to compensate for losses



71%

Flexibility on regulatory limitations in providing remote learning (regular and substantive interaction, etc.)



37%

Easing of borrowing provisions to help colleges bridge short-term financial difficulties



33%

Mental health resource allocation for students



25%

Ability to leverage endowment funds without negatively impacting financial responsibility score



14%



## Different Help, by Sector

Г	4-year Private (n=89)	4-year Public (n=27)	2-year Public (n=43)
1	Financial stimulus package to compensate for losses (93%)	Financial stimulus package to compensate for losses (93%)	Flexibility on regulatory limitations in providing remote learning (regular and substantive interaction, etc.) (93%)
2	Flexibility on regulatory limitations in providing remote learning (regular and substantive interaction, etc.) (57%)	Flexibility on regulatory limitations in providing remote learning (regular and substantive interaction, etc.) (79%)	Financial stimulus package to compensate for losses (79%)
3	Easing of borrowing provisions to help colleges bridge short-term financial difficulties (52%)	Mental health resource allocation for students (37%)	Mental health resource allocation for students (63%)

## Balancing Short Term and Long Term

- "What the president needs to do as a leader is insulate himself from the current crisis and ask, 'What is the future for my institution?' It's important to move the conversation to that vision piece."
- -- A former college president

### Thanks to you and our sponsors











